

INFORMATION AND REQUIREMENTS  
FOR  
WATER SERVICE



2024 EDITION

**PURPOSE:** “Information and Requirements for Water Service” is issued to provide information to the Pascoag Utility District’s customers, contractor’s, architects and engineers, so that installations, to be connected to the company’s system, may be made in a standard uniform and proper manner. These requirements supplement the company’s schedule of rates, terms and conditions.

It is not intended that this booklet give complete coverage for piping details and other lawful requirements. It has been prepared as a guide and is supplementary to the applicable national, state and local plumbing codes, safety codes, OSHA requirements and to the ordinances passed by authorities having jurisdiction. This booklet shall not be construed as relieving the customer and / or his contractor from the responsibility of installing piping in accordance with the rules and regulations published by authorities having jurisdiction, nor shall the company be responsible for the condition of the customer’s piping and equipment.

**SCOPE:** The information contained in this booklet applies primarily to water service requirements. Contact the Consumer Service Department for information on services not covered in this booklet.

**EFFECTIVE DATE AND REVISIONS:** This issue of “Information and Requirements for Water Service” supersedes all previous issues and is effective at once for all new construction, with reasonable allowance for the completion of work in progress or already under contract.

Revisions of this information will be made when necessary and the Pascoag Utility District reserves the right to make such revisions. The Pascoag Utility District cannot guarantee to give notice of revisions to persons who may have received this book.

**ENFORCEMENT OF RULES:** The Pascoag Utility District requires that all piping intended for connections to its water system shall be installed in accordance with the rules of the applicable national, state and local plumbing codes and with the laws and ordinances of the state, city and town authorities having jurisdiction over the area in which the work is located, and with the requirements set forth in the succeeding pages of this booklet.

All connections to the company’s system shall be designed, installed and operated in a manner that will not cause undue disturbance to other customers, and shall not handicap the Company in maintaining proper system conditions.

The Company reserves the right to require notification and inspection of the installation, to ensure compliance with the requirements of this booklet, during construction and prior to pressurizing the service. The Company requires the customer to notify Consumer Services Department for inspections and/or when service is completed and ready to be pressurized.

The Company reserves the right to refuse to connect and/or the right to disconnect a service where the customer's installation does not comply with the provisions and requirements outlined above.

**SPACE REQUIREMENTS:** The Company requires adequate space at an acceptable and accessible location for the purpose of erecting, removing, operating or maintaining its facilities and locations to be approved by the Company.

**ADVISORY SERVICE:** The Company offers an advisory service to all customers, architects, contractors and engineers, to assist them in obtaining installations that conform to the requirements of the Company. Please see Application for Water Service for all applicable fees.

All persons are encouraged to use the advisory services of the Company. Such advice may avoid delays and result in greater satisfaction and more efficient use of water service.

Consumer Services Department is responsible for negotiations with customers. They should be consulted on matter of rates, the availability of service and the cost, if any, to supply such service. Although the Company endeavors to keep informed of conditions under which customer uses water, it is expected customers will check their use against available rates, or request the Company to do so, as the Company does not guarantee any particular rate to be the most favorable.

The Company does not in any way give any warranty, expressed or implied, as to the adequacy, safety, or other characteristics of any equipment, appliances, or devices owned, used or maintained by the customers.

**EXCAVATIONS IN ROADS AND HIGHWAYS:** All contractors, municipal departments and other utility companies which may be required to excavate in roads or highways shall provide to the Maps and Records Department of the Company a minimum of two (2) working days written notice of such intent to excavate.

Upon request, department personnel will be made available to show the approximate location of underground ducts, pipes and cable, if present.

**NOTE:** Contact Dig Safe at: 1-888-DIG SAFE or 1-888-344-7233

RULES AND REGULATIONS  
(Subject to change without notice)

DEFINITIONS: The word “District” as used herein is the Pascoag Utility District.

“Customer” means any person, firm, corporation, company, association, governmental unit, or owner of property as guarantor, furnished water service by the Pascoag Utility District.

“Premises” shall include, but is not restricted to, the following:

- (a) A building or combination of buildings owned or leased by one customer, in one common enclosure, occupied by one family as a residence or one corporation or firm as a place of business, or
- (b) Each unit of a multiple house or building separated by a solid vertical partition wall occupied by one family as a residence or one firm as a place of business, or
- (c) A building owned or leased by one customer and having a number of apartments, office, or lofts which are rented to tenants using in common one hall and one or more means of entrance, or
- (d) A building two or more stories high under one roof owned or leased by one customer and having an individual entrance for the ground floor occupants and for the occupants of the upper floors, or
- (e) A combination of buildings owned by one customer in one common enclosure, none of the individual buildings of which is adapted to separate ownership, or
- (f) A public building, or
- (g) A single plot, used as a park or recreational area.

“Common Enclosure” means property under common ownership, which is bounded by property lines, public streets or highways.

“Service Pipe” means the pipe that runs between the main and the customer’s meter.

“Service Connection” means the service pipe including corporation stop from main to and including the curb stop adjacent to the street line or the customer’s property line, and such other valves and fittings as the Department may require between the main and the curb stop.

GENERAL: The following rules and regulations, and all subsequent changes, amendments, and additions thereto, shall constitute a part of the contract with every water customer.

**Note\* The District reserves the right to have the developers plans reviewed by our Engineering firm with those costs being borne by the submitting contractor.**

Every water customer served by the Pascoag Utility District shall be the property owner, and said owner shall be considered to have agreed to be bound by these rules and regulations.

A copy of these rules and regulations is available to any water consumer and can be obtained upon application to the main office of the Pascoag Utility District. All persons are requested to read same carefully. Failure to know the rules and regulations will not excuse any water customer from the consequences of neglect of such rules and regulations.

## RULES AND REGULATIONS

### APPLICATIONS:

- (a) All applications for service connections and use of water shall be made at the office of the Pascoag Utility District on the form prescribed and signed by the owner of the premises to be supplied, or by his or her duly authorized agent, stating fully and truly and various used to which the water is to be applied. The acceptance of the application by the Pascoag Utility District shall constitute the contract between the Pascoag Utility District and the applicant, obligating the applicant to pay the rates and charges established by the Pascoag Utility District and comply with its rules and regulations.
- (b) Owners of property will be held responsible for all payments of all just charges for services furnished him or her on their property during ownership, until such time as the Pascoag Utility District receives notice in writing of the transfer of the property. All bills will be rendered to the owner of the property. All applicable fees must be paid prior to the establishing service.

### SERVICE PIPE CONNECTIONS:

- (a) For ordinary residential service the District will furnish and install between the main line and up to, but not including, the curb stop within public ways and

streets, a three quarter inch (3/4) tap and a service pipe of not larger than three quarter inch (3/4) internal diameter at a cost as established by the District.

- (b) In all cases the Pascoag Utility District reserves the right to specify the size of the service and the meter to be installed, and such sizes will be dependent upon the particular requirements and operating conditions and the applicant shall pay the excess cost thereof, within street limits over and above the cost of the normal residential service.
  
- (c) No new service or service pipes, or extensions will be installed during the period from December 1<sup>st</sup> to March 31<sup>st</sup> except at the discretion of the Pascoag Utility District. To cover additional cost of laying service when ground is frozen or because of unusual climatic conditions, an extra charge will be made varying with the pipe and length of the service required.
  
- (d) Only one service line will be supplied to a property under each application, unless otherwise specified by the Pascoag Utility District.
  
- (e) All service pipe 2” and smaller shall be type K copper. Larger sizes shall be subject to approval of the District.

#### WORK INSIDE OF THE CURB STOP:

- (a) All work inside the curb stop, shall be done by and at the expense of the customer. The Pascoag Utility District reserves the right to decline to connect with plumbing that has not been examined and approved by the Pascoag Utility District or its duly authorized representative. The customer retains the option of hiring a private contractor, however, all work must be inspected by the Pascoag Utility District at the expense of the requesting party.
  
- (b) All pipes laid between the curb stop and the customer’s stop must have at least 4 ½ feet of earth cover and shall be tested for water tightness by the District before covered up. Any exceptions shall have approval of the Pascoag Utility District.
  
- (c) No service pipes shall be laid in the same trench with the gas pipe, sewer pipe, or any other facility of a public service company, nor within 10 feet of any open excavation or vault, or within 25 feet of a sewage disposal system.

- (d) An approved stop and waste stop shall be installed in the service pipe inside the wall line of the building supplied and so located as to drain the meter. An approved shut off valve shall be placed on the customer's side of the meter.
- (e) The Pascoag Utility District will furnish the necessary couplings and spacer to be placed in the line to accept a meter when available at the requesting party's expense.
- (f) All repairs to and cost of maintenance of water service pipe including the curb stop to meter shall be at the expense of the customer. If such pipes are not repaired within 48 hours following written notice of need thereof, the Pascoag Utility District reserves the right to discontinue the service without further notice. The Pascoag Utility District shall not be responsible for maintenance or for the damage done by water escaping from the service pipe or for any other pipe or fixture including the curb stop and box.
- (g) Prior to the implementation of these regulations where two (2) or more customers are supplied with water from one service pipe, under the control of one curb stop, if any of the parties so supplied shall violate its rules and regulations, The District reserves the right to shut off the joint service line as specified in paragraph (f) above. However, such action shall not be taken until the innocent customer (s) not in violation of the Pascoag Utility District rules has been given reasonable opportunity as defined as sixty days, weather permitting.
- (h) All services will be connected perpendicular to the main in the street. No service shall be connected to the end of a main nor shall a service be run parallel to a main.
- (i) No service pipe shall be laid in the same trench with a building drain or sewer pipe. Nor shall the water pipe be closer to a sewer than eight (8) feet at any horizontal point in an area served by a public sewer system.
- (j) All work must be inspected and approved by the District at the requesting party's expense.

In areas that have no sewer, the water service pipe shall be laid at a minimum of ten (10) feet from the septic tank and a minimum of twenty-five (25) feet from a cesspool, seepage pit, disposal trench or bed.

## WATER DISTRIBUTION MAINS:

- (a) The installation or extension of water mains in any public street or way, or in any duly approved private street or way, may be made only as authorized by the Pascoag Utility District and in accordance with and subject to such conditions and requirements as the District may prescribe. Failure to comply is subject to refusal of service.
- (b) All private water lines or main extensions must be pressure tested and chlorinated before service is supplied and specified by the Pascoag Utility District. The entire cost of the test and chlorination shall be borne by the applicant.
- (c) Plans and specifications for the installation of water mains and pipes that are to be connected for the Pascoag Utility District's system shall be submitted in advance to the Department for approval. All labor and materials, including the meter, required for the installation shall be furnished by the owners of the property at no cost to the Pascoag Utility District.
- (d) All mains along proposed streets and ways shall meet the standards of the American Water Works Association specification covering pipes for public water supply systems, and be approved by the Water Department prior to installation.
- (e) House service to the meter shall be copper type K tubing or equivalent. Service lines shall be installed with a metallic tape or wire tracer using the following criteria.
  - 1. In new construction, the metallic tracer should be placed through the foundation into the basement. Tracer tape shall be three (3) feet above service pipe from curb stop to foundation.
  - 2. At the curb box, enough slack should be left so that a Water Department employee can wrap tracer around the curb box when the connection is made.
  - 3. All water lines shall left exposed until inspected by the Department.
  - 4. At least a 24 hour notice before installation must be given for inspection and final hook up.



5. All District required inspections will be done at the requesting party's expense.
  6. All District mandated fees must be paid before final hook-up.
- (f) All hydrants, gates, fittings, corporation stops, curb stops, meter horns, and house shut-off valves shall in general conform to AWWA specifications and be of the same make and type as now used by the Pascoag Utility District Water Department.
  - (g) All installations shall have at least five (5) feet of cover between the top of the pipe and the level of the finished surface.
  - (h) All installations shall be made in a neat workmanlike manner and be subject to the inspection and approval of the Department before backfilling is commenced. All bends in the pipe line and all the hydrants shall be backed with rock or cement to a solid unbroken trench wall. When laying pipe on soft or swampy ground or through ledge, at least twelve (12) inches of gravel shall be placed under the pipe. When, in the opinion of the Department, the excavated material is not suitable for backfilling, it shall be removed and clean gravel substituted.
  - (i) The Department shall not approve installations between December 1 and April 1 or when frost is in the ground.
  - (j) All gates and valves must be readily accessible and in good working condition before final acceptance of the installation is made by the department. Drawings indicating gate and curb box locations, in relation to nearby structures, must be furnished to the Department upon completion of the project.

**FIRE SUPPLIES:** The Water Department may render a special service to private property for private fire protection purposes.

Applications must be made by the owner of the property or his authorized agent and will be subject to all the provisions, including the connection charge.

**DRAWINGS:** The applicant must furnish complete and correct drawings showing the location of the premises to be supplied, together with location of all valves, pipes, hydrants, tanks, sprinkler heads and other appurtenances on the premises at time of making application. The plans will remain the property of the Water Department.

The applicant also agrees to furnish the Water Department with drawings showing revisions to piping or appurtenances whenever the same are made.

All drawing furnished must be evidence, first, by the stamp of a professional engineer who has been duly registered and licensed by the Rhode Island State Board of Registration for Professional Engineers and secondly by the Insurance Fire Underwriters or Rating Bureau.

**INSTALLATION TO BE APPROVED:** The Water Department expressly reserves the right to determine the necessity for and the advisability of, granting any application for this special service, and the right to determine the size of service pipe which will be granted; depending upon the size of the street main, the available pressure on the main, and the nature and capacity of the fire protection equipment within the building.

**CONNECTION TO DOMESTIC SERVICE PROHIBITED:** No connection shall be made at any time between the fire supply system and the regular water supply to the premises. Valves placed on the system shall be of a style that can be sealed by the Department.

**NUMBER OF SERVICES:** One service only will be allowed to any one building or premises; unless, in the opinion of the Water Department, more than one is absolutely necessary for the proper protection of the premises. All fire protection equipment connected to the service shall be confined within the building or on the premises named in the application; and where two or more connections are made for one building or premises, they shall be kept separated, unless special permission is obtained from the Water Department to connect the same in a manner to be approved by said Department.

**USE OF SERVICE:** No water shall be drawn from the fire service pipes for any purpose whatever except for the extinguishments of fire. This paragraph is not to be construed as prohibiting a reasonable use of water for fire drills, draining of system to prevent freezing, or other reasonable use in connection with proper fire protection. Whenever water is used for this purpose, either by the owner or the insurance inspector making the test, the owner shall obtain an estimate of water used and forward this information, together with a brief description of the operations resulting in the use of water, to the Water Department.

**CROSS CONNECTIONS:** Any fire protection system supplied with water from the service shall be supplied exclusively with such water, and no connection will be allowed with any other system drawing its supply from any other source whereby the water supply may be subjected to contamination.

Any fire protection system using water from any other source that the service shall be kept entirely separate from any such system supplied from the city service.

**INSPECTION:** All fire services shall be subject to periodic inspection by inspectors from this department. The owner shall give the inspectors all reasonable facilities for making

the survey and any information concerning same that they may require. Care will be taken that inspections will be made with as little inconvenience to the owner as possible.

**ILLEGAL USE:** When the owners or occupant of any premises are found to be using water from a fire service for other purposes than fire protection, the water shall be shut off from same until the offenders shall give reasonable assurance before the Water Department, that the offense will not be repeated.

**VIOLATION OF RULES:** For any violation of the rules governing fire supplies, the Water Department may discontinue the service immediately.

**PUBLIC GRANTS, SPECIAL PERMITS AND EASEMENTS:** Before pipes can be run over, under or across public ways, the Company must obtain public grants and in many cases must obtain special permits. These grants and permits can be issued in some instances only after public hearings are held.

**CERTIFIED TESTING:** The District must receive a copy of the annual certified testing results from all customers with sprinkler systems.

Where it is found necessary that Company pipes and equipment must be installed over, under or across the property of a second party or a multi-customer installation such as a shopping center, the customer must obtain, at his or her expense, the necessary signatures on an easement prepared by the Company.

Under such circumstances, delays to service connections can be avoided by applying for service at the earliest possible date. Any questions or details pertaining to the required easement should be clarified with the Company.

- (1) All new main installations shall be of cement lined ductile iron pipe eight (8) inch or larger. All new mall extensions shall looped.

**METER:**

- (a) All domestic, commercial, and industrial water service, except fire protection, will be rendered through meters.
- (b) Meters 5/8 inch in size will be provided and installed by the Pascoag Utility District, at the expense of the property owner. The District reserves the right to designate the size of the meter to be installed on any service. Larger meters will be available from the Pascoag Utility District and are charged at a rate established by the District. All new installations are required to have outside meter reader attachments.
- (c) The installation, repair, and disconnection of meters in the Pascoag Utility District's system are to be performed by the employees of the District only.

Installation, repair, and maintenance of all other meters are the responsibility of the owner.

- (d) The normal maintenance cost for meters up to and including 5/8 inch in size will be funded by the imposition of a quarterly “Meter Maintenance Fee.” The cost for larger meters and for unusual repairs necessitated by freezing, hot water, or attributable to any carelessness or neglect on the part of the occupant or owner of the premises, shall be charged to the owner of the premises.
- (e) A suitable location for installing all water meters shall be provided so that they will be readily accessible for inspection, reading, and repair. The Pascoag Utility District shall have access to the premises supplied at all reasonable hours for the purpose of reading meters or to examine piping and fixtures connected with the water service.
- (f) Whenever an outside location is approved by Pascoag Utility District the meter shall be in an approved pit location where it is easily accessible for meter reading and repairs. The outside vault shall be located inside the property line at the expense of the customer and responsibility for damage or theft shall be that of the owner.
- (g) All meters shall be connected using coupling furnished by the Pascoag Utility District. Meters shall not be moved or disturbed without permission of the Pascoag Utility District. The customer must bear the cost of pipe changes on his or her premises made necessary to receive the meter.
- (h) All water passing through and recorded by the meter shall be charged for, whether used or wasted as a result of leaks or neglect, and the property owner shall be liable and charged for the amount of water recorded by the meter in conformity with the current schedule of water rates.
- (i) Meters up to and including 5/8 inch can be tested upon request of the customer. If the meter is found to be accurate within 4%, a test charge in accordance with the District’s rates shall be made to the customer for the test. If the meter error is greater than 4%, the cost of the test will be borne by the Pascoag Utility District, and an adjustment of the customer’s water bill may be made based upon average daily consumption. Requests for meter tests shall be payable in advance. Meters larger than 5/8 inch in size will be tested at the request and expense of the customer. The charge for the test will be in accordance with prevailing costs.

- (j) The Pascoag Utility District reserves the right to remove and test all meters within the system without cost to the customer whenever doubt exists on the part of the District as to the accuracy of the meter. Should the meter fail to register within 4%, the charge for water will be based on the average daily consumption either prior to or subsequent to the failure of the meter.

**REMOTE READING DEVICES:** All metered services shall be equipped with a device such that the water meter can be read remotely from the outside of the building. The device will be installed by the Water Department at the expense of the property owner.

All existing metered services shall be revised on the street by street basis if possible, as scheduled by the Water Department. If installation on a street by street basis is not possible, as a minimum, the automatic devices will be installed when it is otherwise necessary to replace a meter. Furthermore, where experience has shown difficulty in obtaining meter readings due to inaccessibility, habitual inability to gain entrance to the building, etc., a remote reading device will be installed. The Water Department will furnish all materials and make all installations. To defray the cost of this work a one time charge shall be rendered to the property owner, after the installation is completed.

**SPECIAL METERING:** Condominiums, modular homes, trailer parks, planned unit development, or Federal, State, or Municipal Housing Developments shall have separate service lines and separate meter installations. Where mains must be extended by the Water Board or the owner to service the development in accepted or non-accepted streets, services shall be provided to conform with Water Department specifications for installation. Where due to high rise construction, it is totally impractical to meter each individual unit, one meter or a battery of meters shall be installed in each building. Until all units are sold, the builder shall be responsible for all outstanding water charges accrued for the building or group of buildings. As a part of the sales agreements, the developer or builder shall provide for the establishment of an association comprised of buyers who shall be responsible for the meters, water charges, and associated plumbing. The Water Department will bill the association's treasurer who shall pay the bills and all miscellaneous charges due. Ownership of any mains through private or commonly owned land supplying pools, sprinklers, etc., shall be by the home owners association and maintenance to same shall be done by the association.

The above section is to constitute part of every subdivision regulation serviced by the Pascoag Utility District.

**CONTAMINATION OF WATER SUPPLY:** Any person found contaminating the city supply shall be prosecuted as provided in Chapter 46-14 of the General Laws of 1956 of the State of Rhode Island.

**RESTRICTIONS ON WATER USE:** All air conditioning installations employing water from the Pascoag Utility District water system shall be equipped and operated with a

suitable water savings device or recapture system and shall have a check valve to prohibit the re-entry of used water into the municipal water system.

**DROUGHT YEAR PROHIBITIONS:** A water emergency shall be deemed to exist whenever it has been determined by calculation of the Water Department or its agent that the amount of water in the storage aquifer of the Pascoag Utility District water supply is below normal; and said emergency is deemed to continue to exist until said aquifer retain a water level equivalent to normal.

Whenever a water emergency exists pursuant to the above paragraph, the use of water from the Pascoag Utility District water supply systems shall be prohibited for the following purposes:

1. The washing or flushing of sidewalks.
2. The watering of lawns, shrubs, and other vegetation.
3. The washing of motor vehicles and railroad and transportation rolling stock.
4. The filling of private and public wading pools and swimming pools.
5. The use of water fountains.

During the continuance of a water emergency, the Water Department or its agent may prescribe and enforce rules and regulations designed to reduce consumption and to prevent waste in those areas of water use not prohibited under the provisions of this ordinance. They may also prohibit the use of water from the Pascoag Utility District supply for any purpose not necessary to the health, safety and welfare of the public. In addition, the Water Department, when necessitated by the continuing depletion of water resources, may allocate and prorate use of the available water supply so that those uses most closely related to the safety and health of the public may best be served.

Whenever an emergency exists, all prohibitions upon water consumption and all rules and regulations prescribed by the Water Department shall be advertised forthwith at least once in a local newspaper. At the termination of the emergency, notice of such termination shall be advertised in the aforementioned newspapers in life manner.

**PUMP CONNECTION:** No pump shall be directly connected to any Pascoag Utility District water main or service for the purpose of increasing the water

pressure in the owner's system unless prior written authorization and approval has been obtained from the Water Department.

**LAWN OR GARDEN WATER SYSTEMS:** Underground or concealed lawn or garden watering systems of any type shall not be installed on any premises unless prior written approval is obtained from The Water Department. Applications for water service, which include the installation of such a system, shall be accompanied by two (2) sets of plans showing complete and accurate details of the installation to be made.

The system shall be designated or laid out in zones in such a manner that not more than one (1) zone of sprinkler or spraying heads shall exceed a discharge rate of forty (40) gallons per minute. A control valve shall be installed which will prevent the operation or use of more than one (1) zone at any time. An approved type of vacuum breaker of the same size as the supply line or lines in a location not less than twelve (12) inches above the highest elevation of the sprinkling or spraying discharge point, and a check valve shall be installed in the supply between the vacuum breaker and the water meter.

**DISHWASHING AND LAUNDRY MACHINES:** Direct water supply to dishwashing and laundry machines shall be equipped with an approved vacuum breaker and a check valve located between the vacuum breaker and the fixture. The vacuum breaker shall be located at least four (4) inches above the highest elevation of the machine.

**RESALE OF WATER:** No consumer, except after the written consent of the Water Department is obtained, will be allowed to furnish water to other persons or property or to allow such persons to take it themselves. Violations of this regulation may cause the supply to be shut off and water rate already paid shall be forfeited.

**WATER CHARGES TO ONE (1) PERSON:** When water is supplied to more than one (1) party through single service, the bill for the whole supply furnished through the service shall be paid by the owner of the property. In the case of nonpayment to the Water Department, the water may be shut off, even if one or more parties have paid to the landlord their proportioned share.

**WATER WASTE:** Water must not be allowed to waste through any faucet or fixture to prevent freezing, or kept running any longer than necessary in its proper use. The Water Department is required to restrain and prevent any and all wastage of water; and, to that end, may, when necessary, turn off the water or take such other action as in its judgment may be proper.

**REQUEST FOR TURN ON:** Service which has been shut off for any reason except repairs shall not be resumed until a written order is given to the District by the owner. An adult must be on site and sign to have the service restored.

REFUSAL TO GIVE SERVICE: No water shall be furnished to any property which is indebted to the Water Department for water service.

HYDRANTS:

- (a) All public fire hydrants and their connections are installed and maintained by the Pascoag Utility District and remain a part of the District's water system.
- (b) No person shall obstruct the access to any fire hydrant by placing or permitting snow, debris, building material, or other obstructions to remain at or about hydrants so as to interfere with their immediate use.
- (c) Public fire hydrants are installed for the sole purpose of fire protection; and, with exception of the members of Fire Departments operating them for the legitimate purpose of said Departments, no use of hydrants shall be made without written consent of the Pascoag Utility District or its duly authorized representative.
- (d) The Pascoag Utility District will install in private water lines a hydrant or hydrants at the request and expense of the applicant. Installation and assessment charges for these hydrants will be in accordance with the District's schedule of rates. These hydrants will be subject to the provisions of these regulations.
- (e) The customer agrees that the Pascoag Utility District will not be considered in any manner and insurer of property or persons, or to have undertaken to extinguish fire or to protect any persons or property against loss or damage by fire or otherwise, and that it shall be free and exempt from any and all claims for damages on account of any loss of or damage to property or injury to persons by reason of fire, water, failure to supply water or pressure, or for any other cause whatsoever.

CROSS CONNECTIONS PROHIBITED:

- (a) No person or persons shall cause a physical connection to be made between the Pascoag Utility District and any other water supply for commercial, domestic, sanitary, fire protection, or boiler feed purposes or for any other purpose whatsoever.



- (b) No water closet, urinal bowl, or any other fixture shall be supplied directly from the Pascoag Utility District through a flushometer or other valve unless the valve is set above the water closed or urinal bowl or other fixture in such a manner as to prevent any possibility of siphonage or pollution.
  
- (c) No plumbing fixture, device, or construction shall be installed which will provide a cross-connection between the Pascoag Utility District and a drainage system, soil or waste pipe, so as to permit or make possible the back flow of sewage or waste into the said system. Draw-off pipes for draining sprinkler systems shall be connected into a drainage system or a submerged pit.
  
- (d) If water from the Pascoag Utility District is delivered to a tank which is also supplied with water from any other source, such tank shall be open to atmospheric pressure, and the Pascoag Utility District inlet shall be six (6) inches above the maximum water level in the tank. The tank shall be equipped with an overflow pipe of ample size to fix definitely the maximum level of water.
  
- (e) If water from the Pascoag Utility District is delivered to a tank in which there are chemicals, dyestuffs, or other materials used in processing, the Pascoag Utility District supply pipe shall not be submerged. There shall be a minimum of six (6) inch clearance between the invert of the pipe and the top of the tank to prevent back siphonage into the Pascoag Utility District water system.
  
- (f) Restaurants, nursing homes, hospitals, laundries, food processing plants, chemical plants, and manufacturing plants shall have backflow prevention equipment which shall be tested yearly.

**WATER BILLS:**

- (a) Water bills are prepared at the utilities office of the Pascoag Utility District.
  - 1. Meters will be read monthly. All seasonal customers shall notify the Pascoag Utility District before closing the premises for the season, so that a meter reading can be taken.
  - 2. The Pascoag Utility District may require a deposit from a customer whose water has been shut off for any violation of these regulations, or for nonpayment of bill, all where credit has not been established. The amount of the deposit shall be at the discretion of the Department.

3. Prompt notice should be given to the Pascoag Utility District of any change in the billing address of the customer. Failure to receive a bill does not relieve the customer of the obligation of its payment nor from the consequences of its nonpayment.
4. Whenever a customer sells or transfers property for which application for service has been granted, the customer shall promptly notify the Pascoag Utility District, in writing, giving the name and address of the new owner.
5. Each customer shall be liable for payment of all charges including bills for water furnished him or his lessees during his ownership and until such time as the Pascoag Utility District receives notice in writing of the transfer of his property.
6. Water rates will be charged on a basis of meter readings over a period of one (1) month in accordance with latest rate schedule. All bills are due and payable 30 days after the date of mailing. All past due balances are subject to interest and penalties.
7. All charges for water supplied by the Pascoag Utility District shall be and remain a lien upon the buildings and land in connection with which said water shall have been used by the owner or occupant thereof until such rates, interest, shut-off charges, and lien fees as specified in the latest rate schedule have been paid, and the Pascoag Utility District shall have authority and responsibility to foreclose such liens.
8. Such liens shall be discharged by the Pascoag Utility District upon payment of such unpaid water rates, interest, shut-off fee, and lien fee as specified in the District's schedule of rates.

FEES:

- (a) Service to any customer may be discontinued for violations of any of these rules and regulations. However, before service may be discontinued for such violations, the Pascoag Utility District will give written notice to the customer stating the rule violated, the manner of violation and specifying a period of ten (10) days after which service will be discontinued. After service is discontinued for violation of rules and regulations, service will not be resumed until reasonable

assurance is given that the customer will comply with the rules and regulations and the fee specified in the District's schedule of rates has been paid to the District to cover the cost of turning on the service. All applicable reconnection fees must be paid prior to restoration of service.

- (b) All bills and charges for labor and materials or other services are due and payable when rendered. If not paid within 30 days from the date of the bill the Pascoag Utility District may shut off the water and discontinue the service having given 10 days written notice. The water will not be turned on until satisfactory arrangements have been made for the payment in full of all amounts due, including any bills for repairs and other services, plus a charge for restoring the service as specified in the District schedule of rates.
  
- (c) For seasonal customers closing their houses, water shut offs, and meters stored during the winter season, and replaced in the early spring will be at the discretion of the District. Such work will be done by the Pascoag Utility District and subject to charges specified in the Department's schedule of rates. Owner or agent must be on premises when water is turned on.

#### GENERAL RULES:

- (a) All damages to water mains or service pipes, hydrants or other parts of the water system caused by any agency in putting in sewers, drains, pipes, or in any other manner, shall be chargeable to the owner of the premises for whom such work is done.
  
- (b) No person shall be entitled to damages, nor to have any portion of a payment refunded, for any stoppage of supply occasioned by accident to any portion of the work, nor for stoppage for purpose of additions or repairs; nor for non use occasioned by absence or any other reason, and the Pascoag Utility District shall have the right at all times to shut off the water temporarily without notice (although it is intended that prior notice will be given when possible) for repairs, extensions or other necessary work the distribution system, or for causes beyond its control. No taker or other person or corporation will be entitled to recover any abatement compensation for damages, on account of shutting off or the limitation for damages, on account of shutting off or the limitation of the use of water for nonpayment of the bills or for neglect or refusal to comply with the rules and regulations of the Pascoag Utility District. The Pascoag Utility District may restrict or regulate the quantity of water used by customers in case of scarcity, or wherever the public welfare may require it.
  
- (c) All customers having boilers on their premises depending on the pressure in the pipes to keep them supplied are hereby cautioned against danger of collapse; the

Pascoag Utility District does not recommend the installation of boilers on direct pressure and will not be responsible for accidents or leaks arising therefrom. Neither the Pascoag Utility District nor its agents shall be held liable for damages, cost or expense for personal or property damages caused by bursting, collapse, or leakage of pressure boilers of hot water tanks, nor any leakage from pipes, fixtures, or other appliances on the premises.

- (d) Water used by private contractors under contracts with the Town of Burrillville for work other than the Pascoag Utility District will be charged at the regular schedule rates and payment for same must be made by said contractors.
- (e) All water furnished to the Town of Burrillville for whatever purpose, shall be charged for and collected at the regular schedule rates.
- (f) The authorized Agents of the Pascoag Utility District shall have the right of access at all reasonable hours, to the premises supplied with water for the purpose of reading meters, examining pipes and fixtures, observing manner of using water, and for any other purpose which is proper and necessary in the conduct of the Pascoag Utility District business, and will carry with them the proper credentials denoting their employment by the Pascoag Utility District.
- (g) No unauthorized person shall open or close any of the Pascoag Utility District's stops or valves in any public or private line.
- (h) The Pascoag Utility District reserves the right to change or amend from time to time these terms, conditions, and rates for the uses of water in accordance with the Statutes of the State of Rhode Island.
- (i) When transfers of property are to be made, those interested should have the meter read when available for the proper water charge adjustment between buyer and seller. The seller should promptly notify the office of the Pascoag Utility District of the sale and meter reading as of the date of sale and give the name and address of the purchaser. The new owner must promptly sign a new application for service.

No service pipe shall be laid in the same trench with a building drain or sewer pipe. Nor shall the water pipe be closer to a sewer than eight (8) feet at any horizontal point in an area served by a public sewer system.

RATES, FEES, AGREEMENT FORMS, AND OTHER RULES  
Pascoag Utility District Water Rates

<b>Consumption Base Rate</b>		
<b>Step</b>	<b>Gallons From /To</b>	<b>Rate</b>
Step 1	1 to 1247	0.001900
Step 2	1248 to 3740	0.003200
Step 3	3741 to 24936	0.006700
Step 4	24937 to 9999999999	0.013600

Step 4 Critical care only	24937 to 9999999999	0.012100
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<b>Meter/Service Charges</b>	
<b>Meter size</b>	<b>Monthly Charge</b>
5/8 inch	\$ 13.19
¾ inch	\$ 15.51
1 inch	\$ 17.38
1 ¼ inch	\$ 21.26
1 ½ inch	\$ 25.68
2 inch	\$ 32.95
3 inch	\$ 42.48
	\$ 60.60
4 inch	
8 Inch	\$ 171.05

<b>Fire Protection Charge/Hydrant Charge</b>	
<b>Meter size</b>	<b>Monthly Charge</b>
5/8 inch	\$ 2.18
3/4 inch	\$ 3.10
1 inch	\$ 3.83
1 1/4 inch	\$ 5.37
1 1/2 inch	\$ 7.11
2 inch	\$ 9.98
3 inch	\$ 13.74
4 inch	\$ 20.89
8 Inch	\$ 64.48

<b>Water Quality Protection Charge</b>	
<b>Total # Gallons</b>	<b>Rate</b>
	0.000292

\* Customer over the age of 65 can apply for an exemption from this charge provided that they own and live in the home.

<b>Infrastructure Charge</b>	
<b>Total # Gallons</b>	<b>Rate</b>
	0.001479

\*The amount charged for financing water infrastructure projects in Pascoag. This rate is subject to change.

<b>Harrisville Surcharge</b>	
<b>Total # Gallons</b>	<b>Rate</b>
	0.003837

\* Rate changes according to Gallons purchased each quarter from Harrisville Fire District.

<b>Taxes</b>	<b>Rate</b>
	0.07

\* Commercial and Industrial customers who are not tax exempt pay the State of RI tax of 7 % of their total bill minus the water quality protection charge.

All water sold and metered by Harrisville Water Department is subject to the Harrisville Surcharge.