



Dear Customer,

In compliance with the State of Rhode Island and the Rhode Island Public Utility Commission, the Pascoag Utility District is providing each of our Residential customers with a copy of The Financial Hardship Statement on an annual basis and in a separate mailing.

Who can apply for the Financial Hardship Category and what do I need to prove my income?

- Financial hardship category: If the combined income for your family size meets or is less than 75% of the Median Income on the chart in Appendix A which is included in this mailing, you qualify and should:
 - Fill out the Financial Hardship Statement
 - Provide proof of the gross income for your family with paystubs, W-2 Forms, Social Security income statements or proof you qualify for food stamps, or some other public assistance. This information must be updated every year.
- Infant and Financial Hardship Protection - To qualify for infant protection there must be an infant under the age of twenty-four (24) months living at the residence and you must also qualify for financial hardship. If you meet both requirements you should:
 - Fill out the Financial Hardship Statement and provide proof of household income
 - Provide a birth certificate for the infant. This information must be updated every year.
- Handicap Protection: if someone in the household is handicapped you must provide the District with a completed Handicapped Protection Form. This information must be updated every year by your doctor.
- Serious Illness: If someone in the household is seriously ill, you must provide the District with a completed Serious Illness Protection Form. "Seriously ill" shall mean an illness that is or has a significant potential to become life threatening or cause irreversible adverse consequences to human health.
- Elderly Protection: If all residents in the household are sixty-two years old or older you must provide the District with a copy of the household members birth certificate. This information must be updated every year.

Note:

- **Pascoag Utility District does NOT offer rate reductions. These are protections only.**
- If you are claiming Financial Hardship under the Rules and Regulations Governing the Termination of Residential Electric and Gas and Water Utility Services please answer the questions on the Financial Hardship Statement and return the form within seven (7) days for an initial application and within forty (40) days if this is a renewal.
- Please mail to Pascoag Utility District-PO Box 107, Pascoag, RI 02859 or Fax to 401-568-0066.

A copy of the Rules and Regulations Governing Termination of Residential Electric, Gas and Water Utility Services are available for review at the district office located at 253 Pascoag Main Street, Pascoag, RI, Monday through Friday between the hours of 7:00 AM and 3:30 PM or a copy of the Rules and Regulations may be also obtained via the Internet at: www.ripuc.org

Should you have any further questions or concerns, please do not hesitate to contact the office Monday-Wednesday 7am-3:30pm, Thursday 7am-7pm and Friday 7am-11:30am.

Respectfully,

Toriana Rudis
Customer Service
Credits and Collections

Pascoag Utility District is prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity.